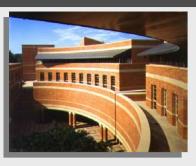
UCLA MIT





# Securities Trading of Concepts (STOC)

Professors: Ely Dahan, Andrew Lo, Tomaso Poggio Students: Adlar Kim, Nicholas Chan

Presented at the DARPA workshop on Markets and Decisions Arlington, Virginia

# **Today's Agenda - Questions about STOC**

- What is STOC? How does it work?
- Does it perform well?
- Is it accurate at identifying winners?
- What does it actually measure?
- How do traders behave? Do they learn?
- For what categories does it work?
- Does it work with fully integrated concepts? Attributes?
- Are real outcomes absolutely necessary?

#### **The Virtual Customer:**

Web-Based Conjoint Analysis (WCA)



Ely Dahan Rob Hardy Limor Weisberg

User Design (UD)



Ely Dahan Rob Hardy Limor Weisberg Fast Polyhedral Conjoint Estimation (FastPace)

> Ely Dahan John R. Hauser Duncan Simester Olivier Toubia

Virtual Concept Test (VCT)

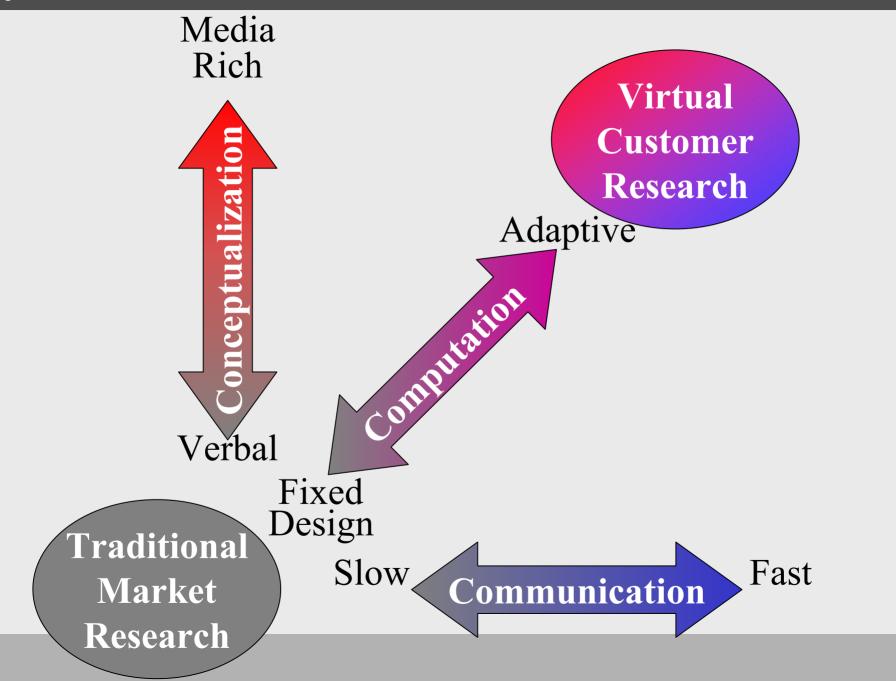


Ely Dahan V. Seenu Srinivasan Leonard Lee Securities Trading of Concepts (STOC)

-MIX-ML-X5-AZTEK-

N. Chan, Ely Dahan Andrew Lo, Tomaso Poggio, Adlar Kim

# Impact of the WEB on Market Research



#### **Are Web Respondents Representative?**

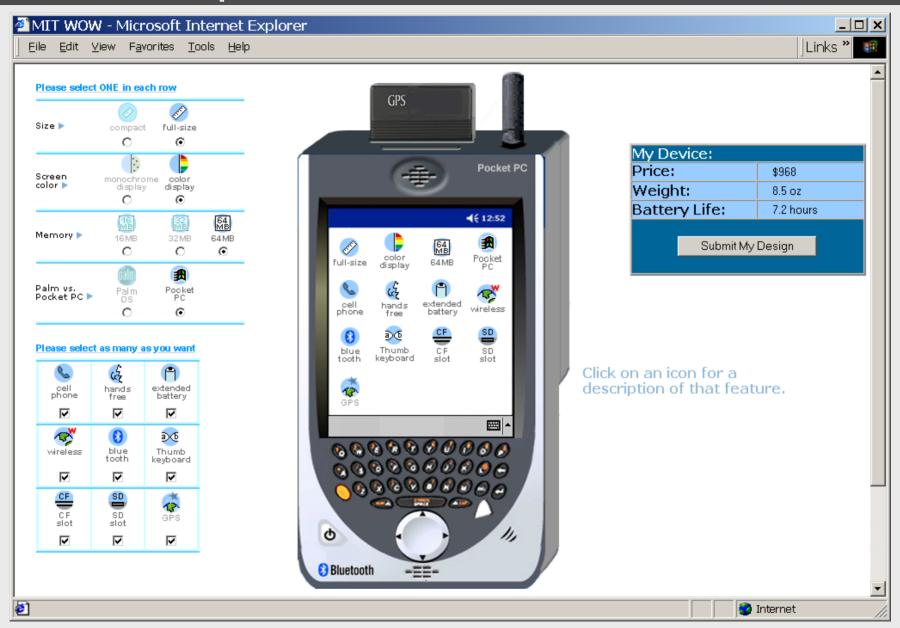
#### Pre-recruited Web Panels

- NFO Interactive Balanced 500,000 respondents
- DMS, Inc. (AOL) "Opinion Place" 1,000,000
- Knowledge Netwk. Rand. Digit Dialing 100,000
- Greenfield Online 3,000,000 online panel
- Harris Interactive 6,500,000 online panel
- Representativeness looks promising e.g. Willkie, Adams, and Girnius (1999)

#### Game Markets

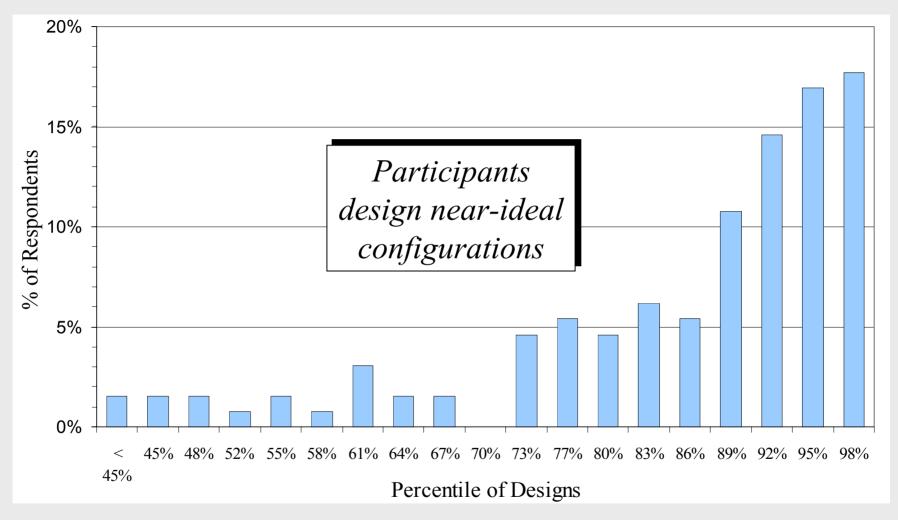
- •Iowa Electronics Markets (http://www.biz.uiowa.edu/IEM)
- •Foresight Exchange (http://www.ideosphere.com/FX)
- •Hollywood Stock Exchange (http://www.HSX.com)

# **UD Allows Complex Interactions**



e.g. Slots, weight, battery, size, pricing

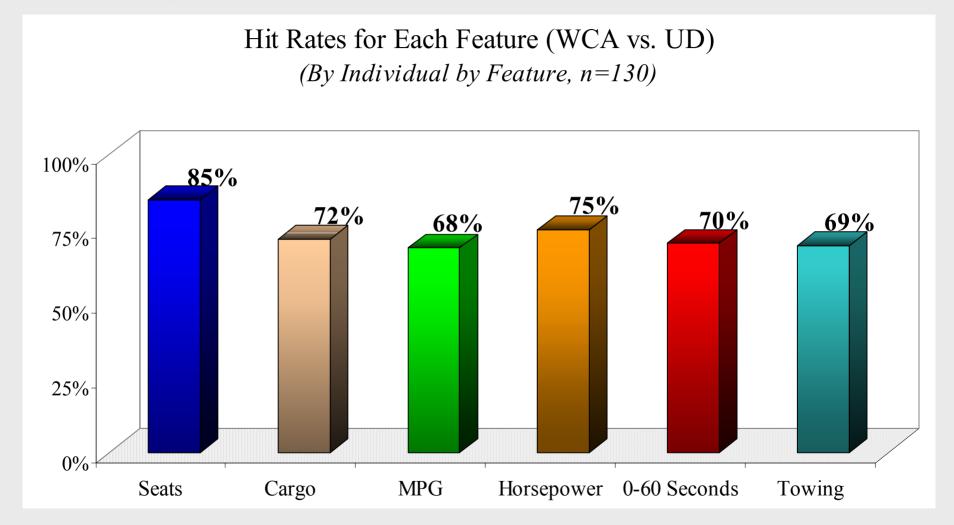
#### **Users Design High Utility Attribute Bundles**



CEB 1/16/01 and MBA's 3/20/01 (n=129)

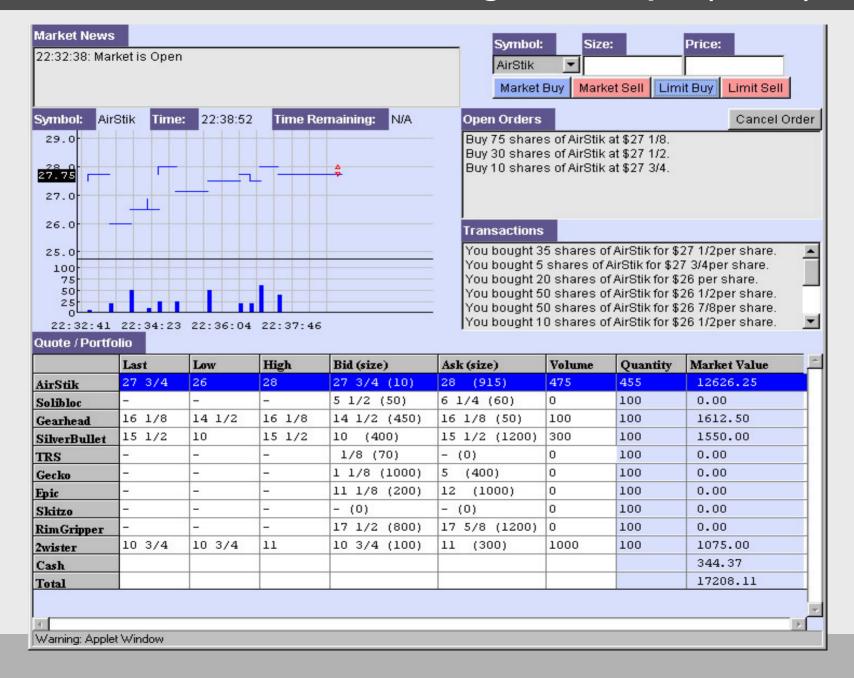
# **User Design as Conjoint Validation**

# Attribute-by-Attribute "Hit Rates"



CEB 1/16/01 and MBA's 3/20/01 (n=130)

#### **User Interface for Securities trading of Concepts (STOC)**



# Gore vs. Bush

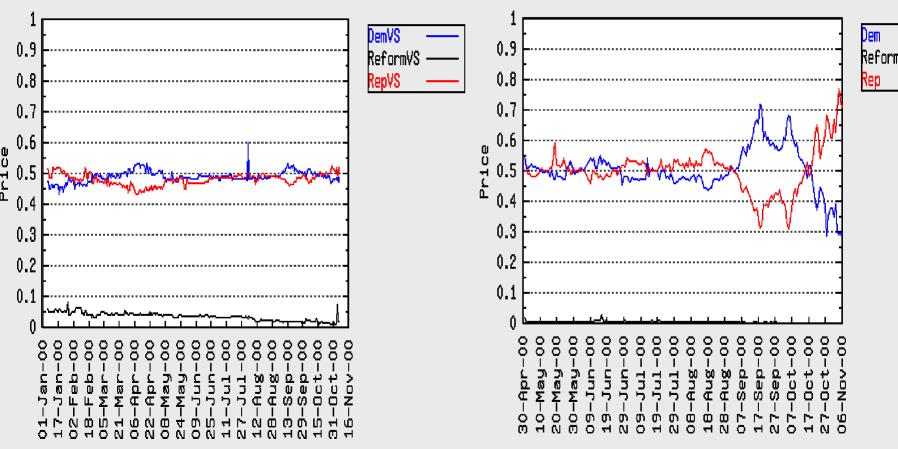
# Share of Vote

PRESOO\_VS 2000 U.S.Presidential Vote Share



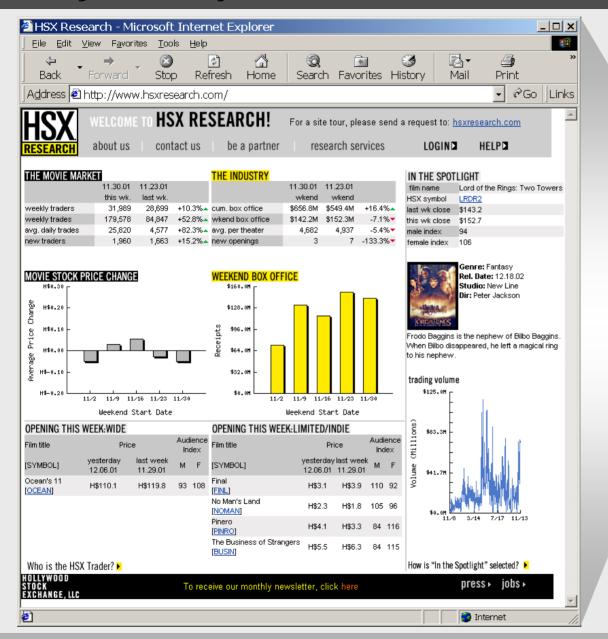
# Probability of Winning

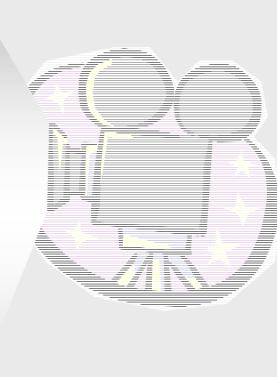
PRESOO\_WTA
2000 U.S. Presidential Election Winner-Takes-All Market



Source: Iowa Electronics Market (IEM), 11/7/00 at 2pm

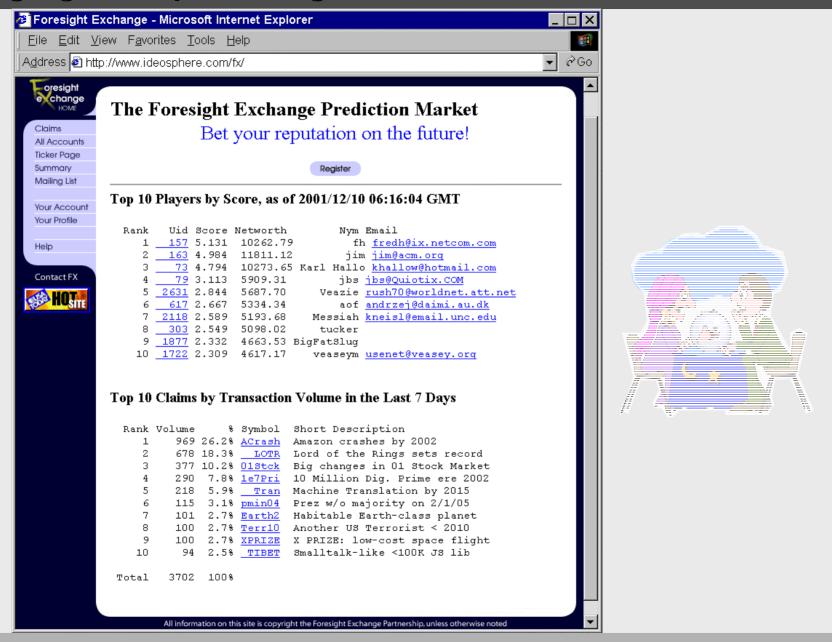
# **Hooray for Hollywood**





Source: HSX.com, December 7, 2001

#### Bragging rights to predicting the future ...



Source: http://www.ideosphere.com/fx, December 10, 2001

#### **Current game markets share some traits**



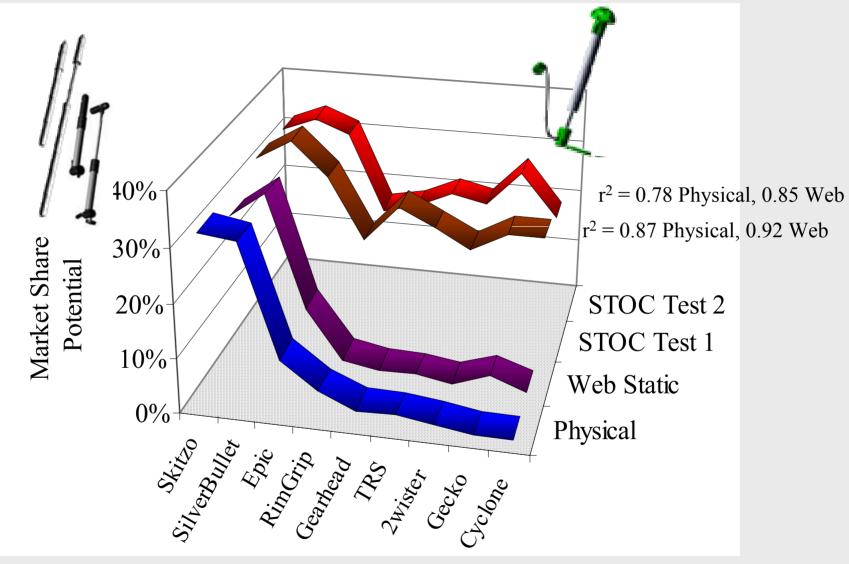




- •All three predict <u>actual</u> future outcomes
- •Underlying <u>reasons</u> are not made explicit

#### STOC Outcomes vs. Virtual Concept Testing: Bicycle Pumps

#### Median Stock Prices



#### Choice Out of a Set of Eight (Rank order): Crossover Vehicles

#### **▼PONTIAC**

Pontiac Aztek

\$24,000

The Aztek features a unique body design, 10 storage bins, a sliding rear cargo tray, and sporty handling.



Seats: 5
Seat Flexibility: 1
Cargo Volume: 1
Fuel Economy: 4
Horsepower: 0
-60 Seconds: 1
Towing Capacity: 5







MCCCCCC3 DCI

Mercedes-Benz ML320

2 \$39,000 he ML-320 feature

Rugged, but luxurious, the ML-320 features solid on/off road performance, plus 5000 lbs. of towing capacity.



Seat Flexibility:

Cargo Volume:

Fuel Economy:

Horsepower:

0-60 Seconds:

Towing Capacity:





BMW X-5

\$49,000

The X-5 "Sports Activity Vehicle" performs and handles like a sports sedan. Its interior is very luxurious, but cargo storage is limited.



Seats: 5
Seat Flexibility: Cargo Volume: Fuel Economy: Horsepower: 0-60 Seconds: Towing Capacity:





#### MACURA

Acura MD-X

\$37,000

The MD-X's middle and rear seats fold flat into the floor. It boasts a high-tech, twotone interior.



Seats: 7
Seat Flexibility: Cargo Volume: Fuel Economy: 0
Horsepower: 0
-60 Seconds: Towing Capacity: C





Audi Allroad

\$42,000

The Allroad takes Audi's A6 Avant Wagon to new heights, up to 8" ground clearance with 2" of adjustable air-suspension height.



Seats: 5 (7 opt.)
Seat Flexibility: Cargo Volume: Fuel Economy: O-60 Seconds: Towing Capacity: •







<u>Toyota Highlander</u>

\$29,000

The Highlander, based on the Léxus RX-300, is a practical, smooth riding, seven seater



Seats: 5
Seat Flexibility: 0
Cargo Volume: 0
Fuel Economy: 0
Horsepower: 0
-60 Seconds: 0
Towing Capacity: 0







Lexus RX-300

\$36,000

The RX-300 defined the crossover category and is the top-selling Lexus. It's rear bench seat slides forward and back.



Seat Flexibility:
Cargo Volume:
Fuel Economy:
Horsepower:
0-60 Seconds:
Towing Capacity:







Buick Rendezvous

\$30,000

The Rendezvous' middle seat is movable and the rear seat folds into the floor. The ride is smooth and the interior large, seating up to seven.

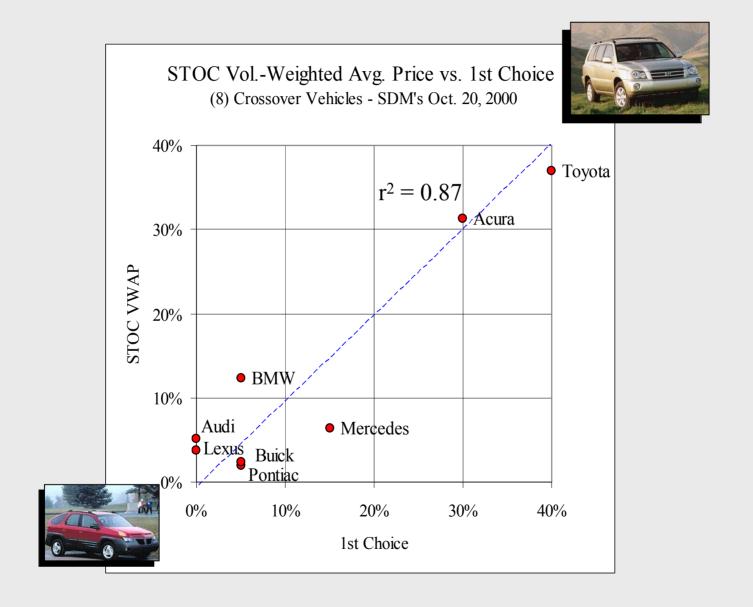


Seats: Seat Flexibility: Cargo Volume: Fuel Economy: Horsepower: 0-60 Seconds: Towing Capacity: Cargo Seats: Seats: Cargo Seats: Cargo Seats: Seats:

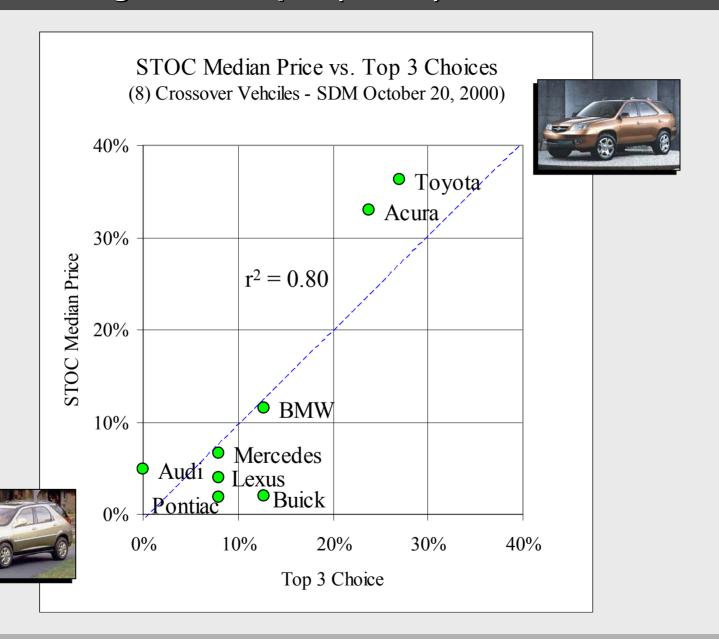




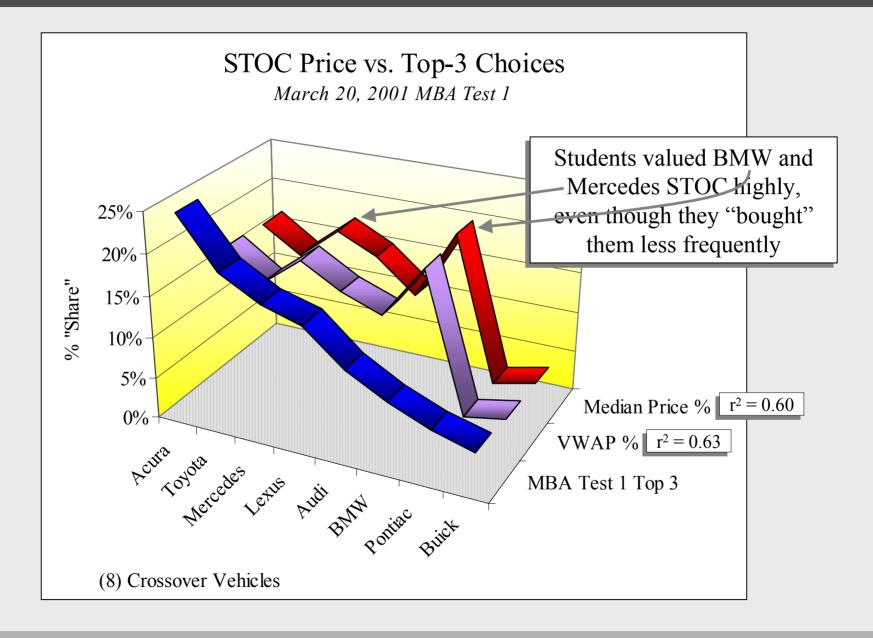
# Securities Trading of Concepts (STOC): Crossover Vehicles



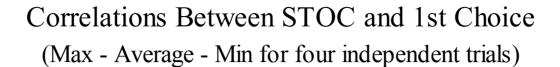
# Securities Trading of Concepts (STOC): Crossover Vehicles

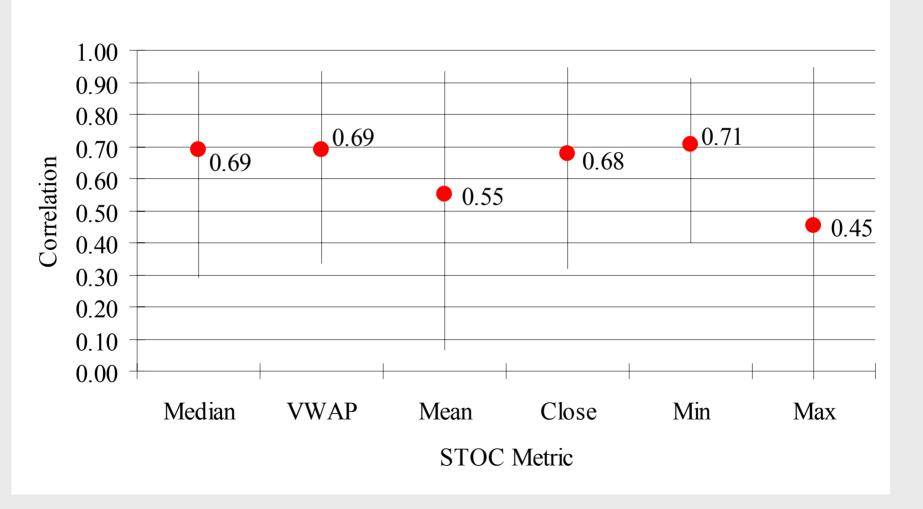


# Securities Trading of Concepts (STOC): Crossover Vehicles



#### Which STOC metric is best?





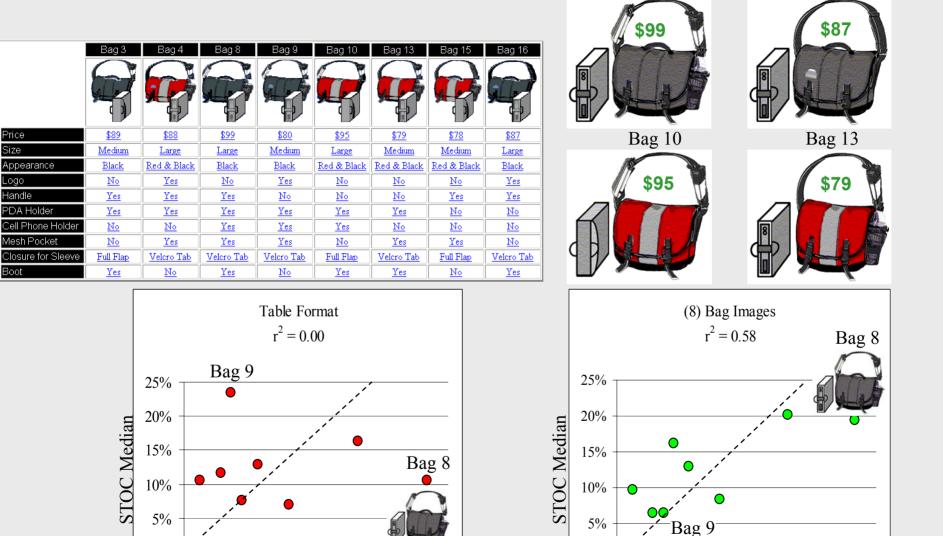
#### STOC Games for *Laptop Bags*: Tabular vs. Image Stimuli

Bag 16

10% 15% 20% 25% 30% 35%

**Actual Share** 

Bag 8



Prediction was very bad with the table - better with the larger images

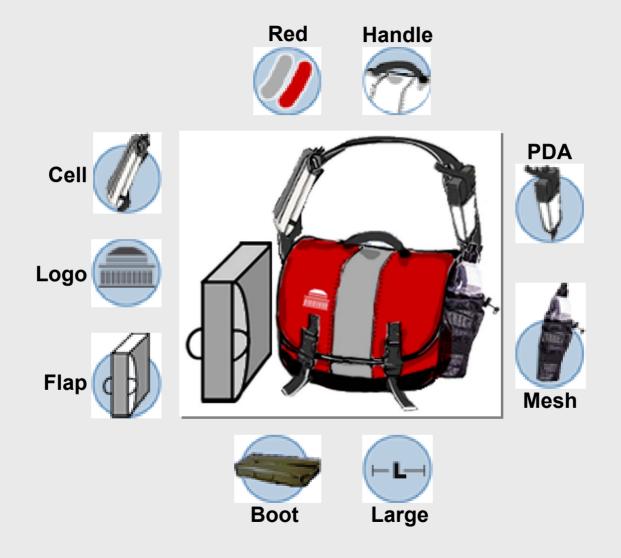
10% 15% 20% 25% 30% 35%

**Actual Share** 

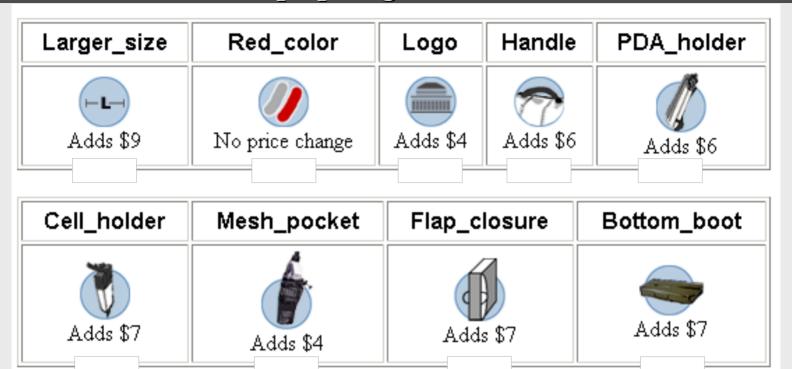
0%

0%

# Securities Trading Of Attributes (STOA): Laptop Bag

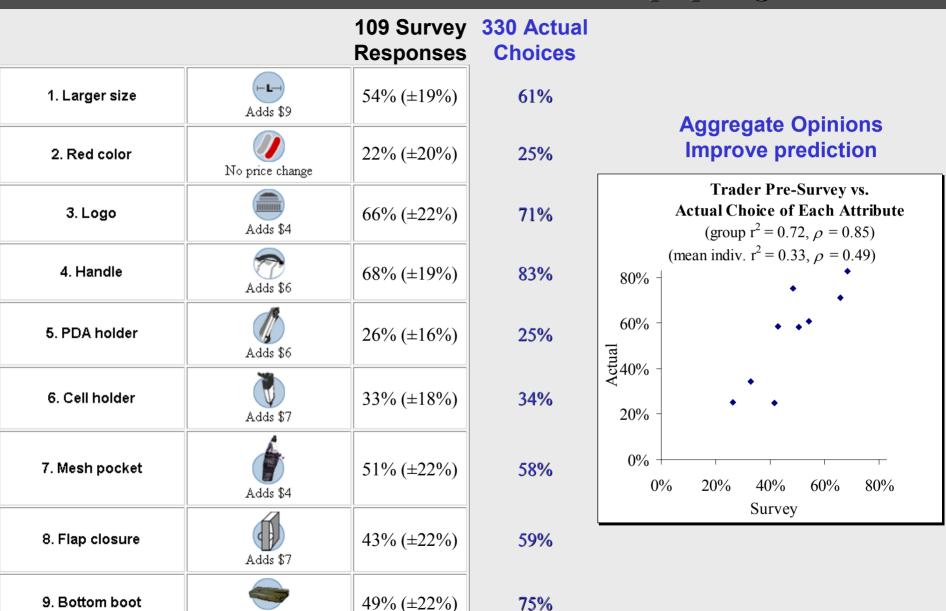


#### Nine *Laptop Bag* Attribute Stocks





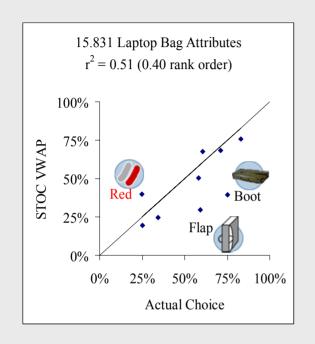
# Prior Individual Estimates of Attributes: *Laptop Bags*

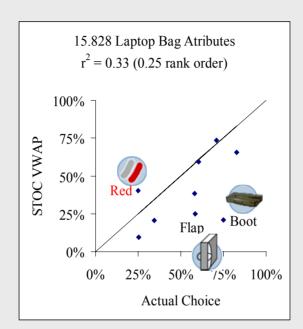


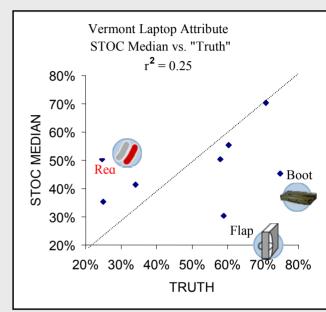
What % of 330 first year Sloanies (in 2000) bought each of the nine upgrades?

Adds \$7

# Securities Trading Of Attributes (STOA): Laptop Bags







Large



Logo



**PDA** 

Cell

Mesh

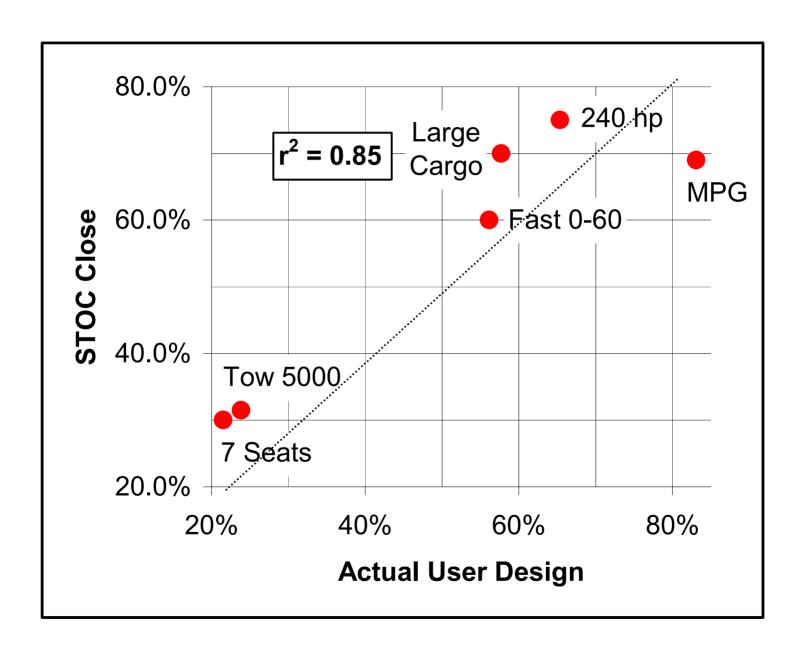




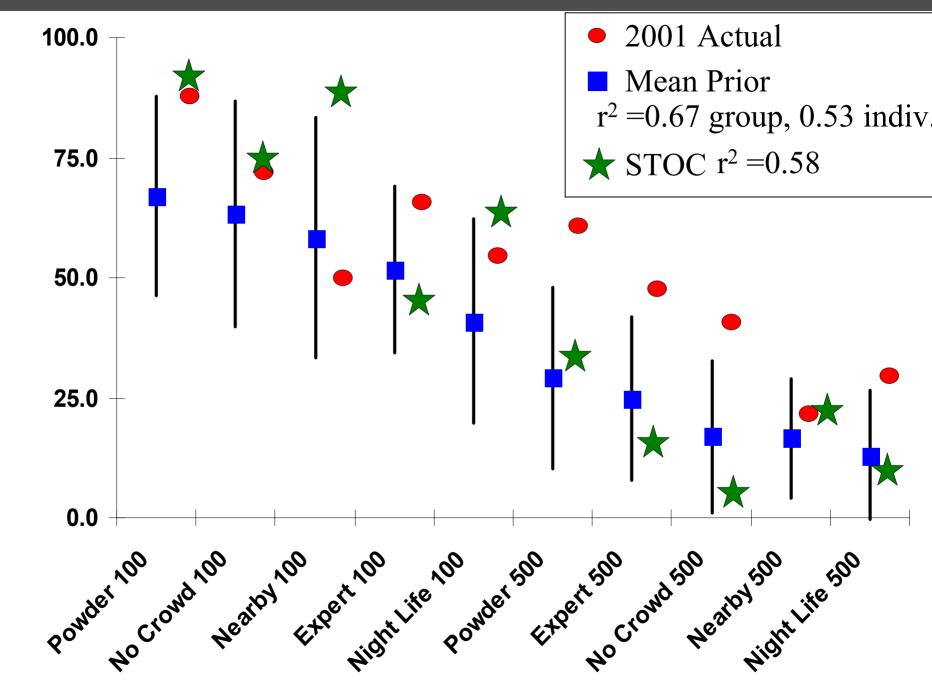
**Boot** 



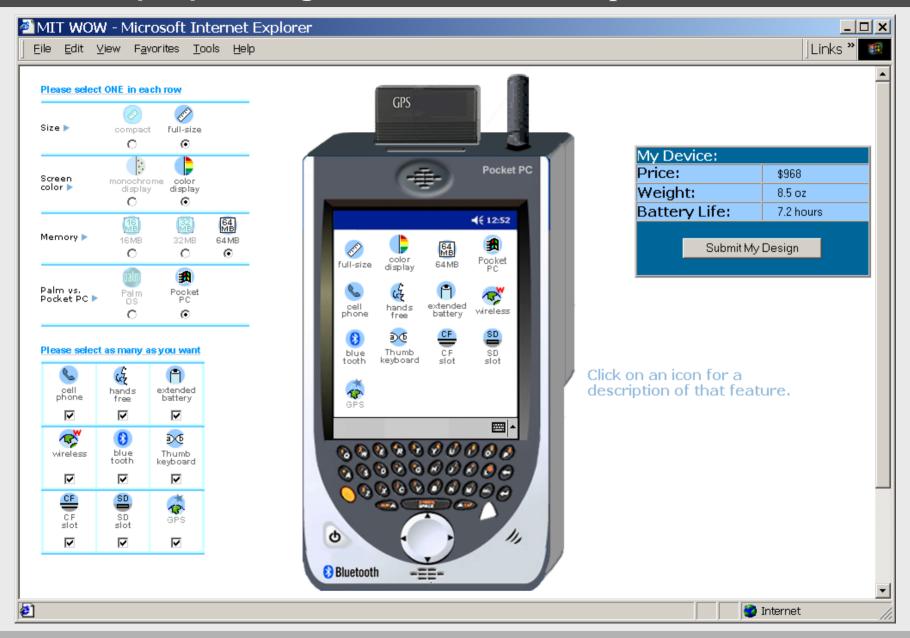
# STOC for Vehicle Attributes: Crossover Vehicles



#### STOC for *Ski Resort* attributes



#### We let 241 people design their ideal PDA/Cell phone device



Each feature was traded off against price, weight, & battery

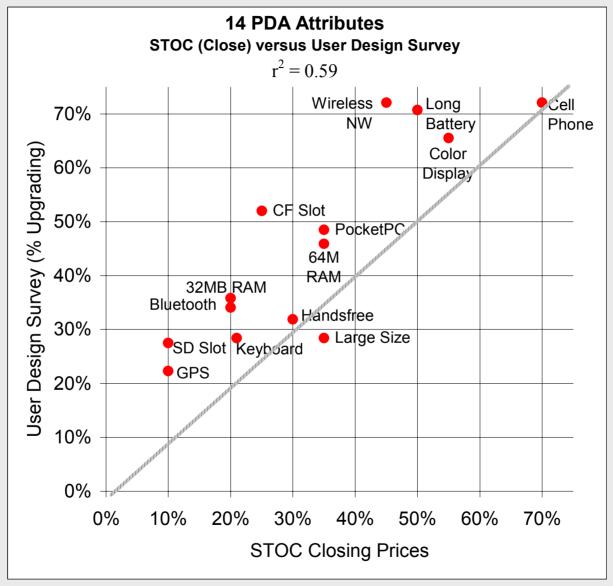
#### The (14) Features were then traded as (14) "Stocks" in a game

		Į	% Upgrade	Price	Weight	Battery
SIZE	compact F	wll-size		\$10	3.0 oz	-
COLOR	monochrome	color		\$99/149	-	-20%
MEMORY	16 MB 16MB	32 MB 32MB		\$25	-	-
MEMORY	16 MB 16MB	64 MB 64 MB		\$50	-	-
OS	<b>galm</b> Palm P	ocket		\$40	-	-5%
CELL	<b>&amp;</b> cell			\$99	1.0 oz	-
HANDSFREE	ردخ hands free			\$50	-	-5%
BATTERY	extended battery			\$99	0.5 oz	+300%
WIRELESS	wireless	5		\$99/149	0.5 oz	-10%
BLUETOOTH	blue tooth			\$49	\$	-5%
KEYBOARD	<b>⋑1</b> Thumb keyboard			\$25	\$	-10%
CF SLOT	CF Slot			\$15	0.5 oz	-5%
SD SLOT	SD SD slot			\$15	\$	-
GPS	<b>₹</b> GPS			\$129	1.0 oz	-10%



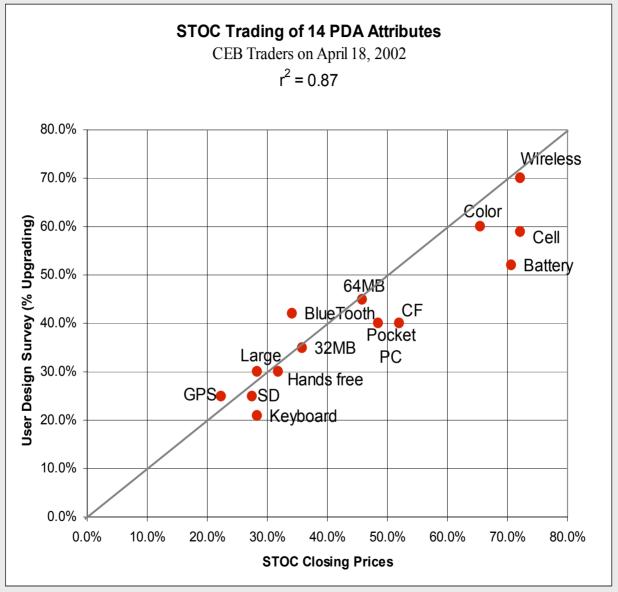
Stock price = % of respondents who bought each feature

# 241 PDA/Cell Designs vs. STOC trading by MIT Students



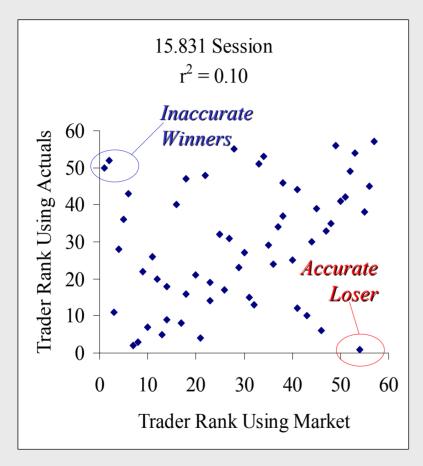
Source: Ely Dahan, MIT, January 9, 2002

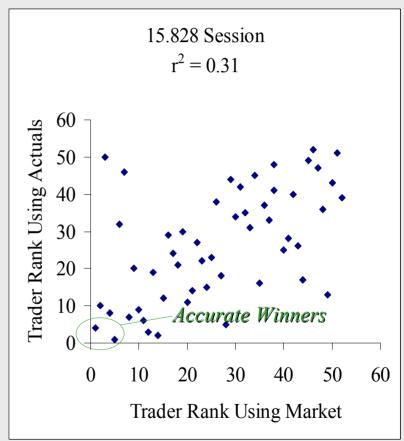
#### How did Executives do with *PDA/Cell* attributes?



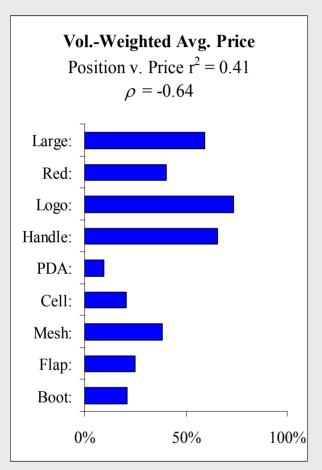
Source: Ely Dahan, MIT, April 18, 2002

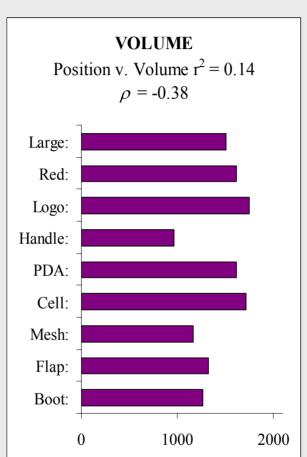
#### How do individual traders rank? (laptop bag attributes)

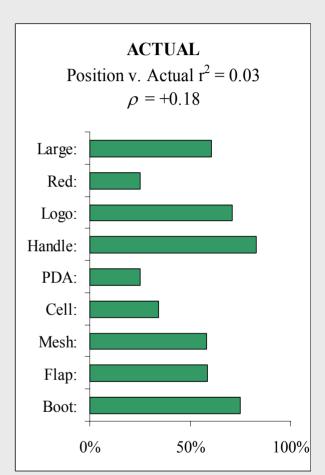




#### Order Effect: Bottom stocks get traded less, at lower prices

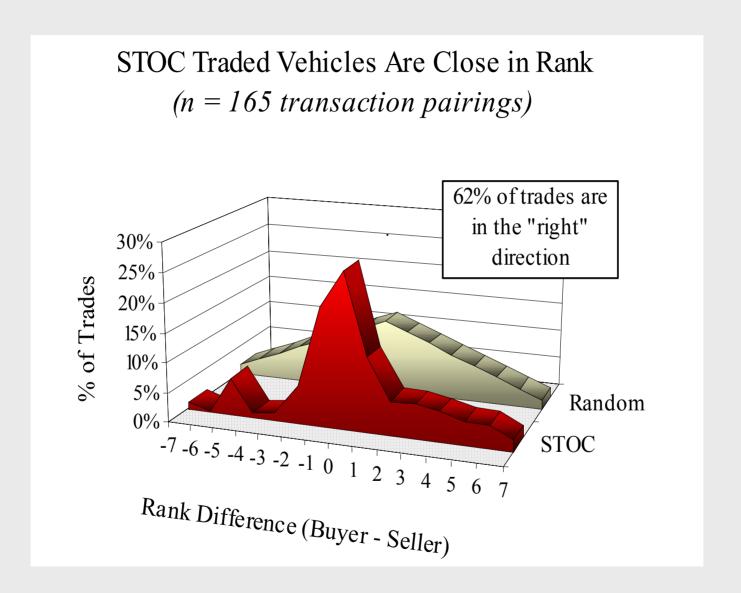






October 15, 2001, 1pm (n=52)

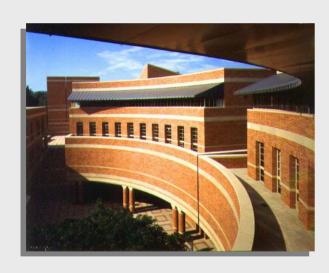
# Do STOC sellers rank concepts lower than buyers?



#### **Conclusions about STOC**

- Functions well with informed traders
- Is accurate at identifying winners
- Measures preferences in the aggregate
- Traders behave heterogeneously, learn
- Predicts well for many product categories
- Can be effective with concepts AND attributes
- Real outcomes are not absolutely necessary

# Thank you.



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